

# Power Restoration Continues in Delaware & Pomeroy Areas

March 15, 2024 — 5:30 p.m. | Update Two



## New Since Last Update

- Crews have made significant progress restoring power to customers in Delaware and Pomeroy areas
- Remaining restoration takes time as crews focus on multiple pockets of smaller and individual outages
- Estimated restoration times, including number of broken poles and spans of wire down
- SAFETY REMINDER: Stay as far away as possible from downed lines and anything they may be touching

## POWER RESTORATION PROGRESS

More than 500 line, tree, contractor, assessor and support personnel from across the state remain hard at work continuing to restore power in Pomeroy and Delaware. As of 5:30 p.m., 4,700 customers remain without power. Approximately 13,400 customers were without power at the peak of the storm. While crews have made solid progress restoring power to customers, restoration has been slowed throughout the day due to extremely challenging terrain that requires special earthmoving equipment. At this point in the restoration process, it can take more time to get customers back in power as crews focus on multiple pockets of smaller outages, including restoring power to individual homes and businesses.

## POMEROY AREA UPDATE

All customers are expected to be restored around 7:00 p.m. tonight.

## DELAWARE AREA UPDATE

Crews have made significant progress restoring power to customers in the area and will continue to work through the night and into tomorrow to make repairs. Where possible, we've switched customers to other power sources while we make longer-term equipment repairs. **While some customers may get their power on sooner, we expect all customers to have power by 11:59 p.m. tomorrow night.**

By enrolling in our alerts at [AEPOhio.com/Alerts](https://www.aepohio.com/alerts) customers can get updated restoration information. When our crews arrive on individual work sites, a more precise restoration time for the affected group of customers will be updated in our system and communicated through alerts if the customers have signed up to receive our notifications by phone or email. Updated information can also be found on [AEPOhio.com/OutageMap](https://www.aepohio.com/outagemap).

## DAMAGE SNAPSHOT

Crews have completed assessment of the extensive damage caused by the severe weather, including:

- 400 spans of wire down (approximately 100,000 feet)
- 50 broken poles
- 70 broken crossarms
- 6 severely damaged transmission towers



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### CONTINUED SAFETY REMINDERS

- Stay as far away as possible from downed wires and anything they may be touching. Call 911 to report any hazards or call AEP Ohio at (800) 672-2231.
- Carefully investigate before cleaning up any debris. Tree limbs, leaves and other objects moved by the wind could hide downed wires.
- Do not attempt to remove tree limbs or debris within 10 feet of a power line.
- If using a generator, be sure to follow the manufacturer's instructions.
- Protect yourself from fire hazards and [heat your home safely](#).

### STAY CONNECTED

Customers can receive the latest alerts and information by:

- Signing up for text alerts: [AEPOhio.com/Alerts](https://www.aepohio.com/alerts)
- Downloading the AEP Ohio mobile app: [AEPOhio.com/App](https://www.aepohio.com/app)
- Visiting our outage map: [AEPOhio.com/OutageMap](https://www.aepohio.com/outagemap)
- Following AEP Ohio on [Facebook](#) and [X](#)

### NEXT UPDATE

We'll continue to keep you informed as more information becomes available. Updates will be provided at [AEPOhio.com](https://www.aepohio.com) as well as other communication channels.



**Crews will continue working through the night and tomorrow to get power back on for all customers.**